



Provider Alert: Issues with Recoupment Projects for Home Health

Date: April 6, 2021

Iowa Total Care (ITC) has identified an issue with several recoupment projects related to coordination of benefits (COB) for members who are receiving home health services but are not homebound. The claims relating to home health have been removed from the project and will not be recovered.

COB project numbers impacted are:

- Project 178936589
- Project 175867851
- Project 166157479
- Project 165542234
- Project 163803305

All Home Health providers impacted by this issue DO NOT need to file a dispute.

Thank you for your partnership.

Please contact your Provider Relations Specialist with any questions or concerns.