



Provider Alert: Announcing InterQual Connect™ on the Iowa Total Care Provider Portal

Date: June 1, 2022

Iowa Total Care values the relationships we have with our provider partners and works to ensure that doing business with us is easy and straightforward. A key component of meeting provider needs is our secure Provider Portal, which enables providers to conduct business with Iowa Total Care from the convenience of their desktops, seamlessly and in real time.

Effective July 1, 2022, we are pleased to announce the integration of an exciting new tool, InterQual Connect™, in our secure Provider Portal. InterQual Connect™ offers features that simplify the provider experience, as well as several new capabilities:

- Streamlined web authorization request
- Easy access to InterQual Connect™ to complete medical review
 - Completed InterQual Connect™ medical review will automatically be included with your web authorization submission
 - Possible same-day approval based on outcome of a completed InterQual Connect™ medical necessity review
- Identifies non-submitted Service Lines and provides reason for non-submittal

We believe these enhancements to our Provider Portal will create a more user-friendly experience and increase the ease of doing business with Iowa Total Care. We hope you will take a moment to explore them.

If you have any questions, please [contact](#) your Provider Relations Specialist or Provider Services at 1-833-404-1061.